

*Annual*  
**WATER**  
**QUALITY**  
**REPORT**

*Reporting Year 2012*



*Presented By*



PWS ID#: 4010009

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

## There When You Need Us

We are once again proud to present our annual water quality report covering all testing performed between January 1 and December 31, 2012. Over the years, we have dedicated ourselves to producing drinking water that meets all State and Federal standards. We continually strive to adopt new methods for delivering the best-quality drinking water to you. As new challenges to drinking water safety emerge, we remain vigilant in meeting the goals of source water protection, water conservation, and community education while continuing to serve the needs of all our water users.

Please remember that we are always available to assist you should you ever have any questions or concerns about your water.

## Community Participation

City council meetings are held on the first and third Tuesdays of each month at 7:00 p.m. at City Hall, 990 Palm Street, San Luis Obispo, California. A public comment period is held at the beginning of each meeting.

## Where Does My Water Come From?

The City of San Luis Obispo is fortunate to have several sources of water. The Salinas Reservoir (also known as Santa Margarita Lake, eight miles east of Santa Margarita) is our primary source of water, with Whale Rock Reservoir (Cayucos) and Nacimiento Lake (16 miles north west of Paso Robles) being our secondary supplies. The surface water from the three lakes is treated at the Stenner Creek Water Treatment Plant. At present, well water is used to meet a small percentage (1.6%) of the City's demand for water. The active well is the Pacific Beach Well #1 (Los Osos Valley Road). During 2012, our treatment plant and wells delivered 1.92 billion gallons of water to San Luis Obispo.

## Information on the Internet

The U.S. EPA Office of Water ([www.epa.gov/watrhome](http://www.epa.gov/watrhome)) and the Centers for Disease Control and Prevention ([www.cdc.gov](http://www.cdc.gov)) Web sites provide a substantial amount of information on many issues relating to water resources, water conservation, and public health. Also, the Division of Drinking Water and Environmental Management has a Web site ([www.cdph.ca.gov/certlic/drinkingwater/Pages/default.aspx](http://www.cdph.ca.gov/certlic/drinkingwater/Pages/default.aspx)) that provides complete and current information on water issues in California, including valuable information about our watershed. Other Utility Department information can be found on the City's Web site: <http://www.slocity.org/utilities/index.asp>.

## Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The U.S. EPA/CDC (Centers for Disease Control and Prevention) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791 or <http://water.epa.gov/drink/hotline>.

## The Value of Water and Sewer Service

The Utilities Department strives to provide a high-quality and reliable water and sewer service at a reasonable cost. To accomplish this goal, the City of San Luis Obispo uses long-range strategic planning to effectively predict what is needed to deliver water and sewer services and the future investment needed to keep them running smoothly and efficiently.

We believe it is important for our ratepayers to understand the value of these systems and how a well-maintained infrastructure protects the environment, provides a sound foundation for the local economy, and enhances the quality of life of the community.

As water and sewer service costs rise, it is important to remember the value of these essential services.

Water is treated and delivered to your home and then collected, treated, and safely released back into the environment 24 hours a day, seven days a week. All of this is done for a combined cost of just over two cents a gallon for both services. Comparing this cost to the cost of other everyday liquid consumer goods, water and sewer service is a bargain.

If you have any questions regarding the cost of your water and sewer service, call (805) 781-7215.

## QUESTIONS?

For more information about this report, or for any questions relating to your drinking water, please contact Dean Furukawa, Water Treatment Plant Supervisor, at (805) 781-7566 or [dfurukawa@slocity.org](mailto:dfurukawa@slocity.org).



## Source Water Assessment

An assessment of the drinking water sources for the City of San Luis Obispo was conducted in July 2001. The surface water sources, Salinas Reservoir and Whale Rock Reservoir, are considered most vulnerable to the following activities although no associated contaminants have been detected: cattle grazing and historic mining activities. To request a summary of the assessment, contact Kurt Souza, District Engineer, Santa Barbara District, at (805) 566-1326, or the City of San Luis Obispo at (805) 781-7215.

A copy of the complete assessment is available from the Department of Health Services, 1180 Eugenia Place, Suite 200, Carpinteria, California, 93013; or the City of San Luis Obispo, 879 Morro Street, San Luis Obispo, California, 93401.

## Lead in Home Plumbing

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high-quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at [www.epa.gov/safewater/lead](http://www.epa.gov/safewater/lead).

## Substances That Could Be in Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

In order to ensure that tap water is safe to drink, the U.S. Environmental Protection Agency (U.S. EPA) and the California Department of Public Health (Department) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. Department regulations also establish limits for contaminants in bottled water that must provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk.

Contaminants that may be present in source water include:

**Microbial Contaminants**, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife;

**Inorganic Contaminants**, such as salts and metals, that can be naturally occurring or can result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;

**Pesticides and Herbicides**, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses;

**Organic Chemical Contaminants**, including synthetic and volatile organic chemicals, that are by-products of industrial processes and petroleum production and that can also come from gas stations, urban stormwater runoff, agricultural applications, and septic systems;

**Radioactive Contaminants**, that can be naturally occurring or can be the result of oil and gas production and mining activities.

More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.

## Sampling Results

During the past year, we have taken hundreds of water samples in order to determine the presence of any radioactive, biological, inorganic, volatile organic, or synthetic organic contaminants. The tables below show only those contaminants that were detected in the water. The State requires us to monitor for certain substances less often than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

### REGULATED SUBSTANCES

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	MCL [MRDL]	PHG (MCLG) [MRDLG]	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
<b>Aluminum</b> (ppm)	2012	1	0.6	0.10	ND–0.21	No	Erosion of natural deposits; residue from some surface water treatment processes
<b>Barium</b> (ppm)	2012	1	2	0.0845	0.0521–0.117	No	Discharges of oil drilling wastes and from metal refineries; erosion of natural deposits
<b>Chlorine</b> (ppm)	2012	[4.0 (as Cl <sub>2</sub> )]	[4 (as Cl <sub>2</sub> )]	0.74	0.1–1.2	No	Drinking water disinfectant added for treatment
<b>Chromium</b> (ppb)	2012	50	(100)	6.33	ND–14	No	Discharge from steel and pulp mills and chrome plating; erosion of natural deposits
<b>Control of DBP Precursors [TOC]<sup>1</sup></b> (% removal)	2012	TT	NA	25.5	17–31	No	Various natural and man-made sources
<b>Fluoride<sup>2</sup></b> (ppm)	2012	2.0	1	0.65	0.5–0.9	No	Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer and aluminum factories
<b>Gross Alpha Particle Activity</b> (pCi/L)	2011	15	(0)	0.0145	ND–0.029	No	Erosion of natural deposits
<b>Haloacetic Acids</b> (ppb)	2012	60	NA	20.4	5–65	No	By-product of drinking water disinfection
<b>Nickel</b> (ppb)	2012	100	12	1.67	1–2	No	Erosion of natural deposits; discharge from metal factories
<b>Nitrate [as nitrate]</b> (ppm)	2012	45	45	6.77	ND–11.2	No	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
<b>TTHMs [Total Trihalomethanes]</b> (ppb)	2012	80	NA	65.1	44.1–111	No	By-product of drinking water disinfection
<b>Turbidity<sup>3</sup></b> (NTU)	2012	TT	NA	0.11	0.06–0.11	No	Soil runoff
<b>Turbidity</b> (Lowest monthly percent of samples meeting limit)	2012	TT	NA	100%	NA	No	Soil runoff

### Tap water samples were collected for lead and copper analyses from sample sites throughout the community

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AL	PHG (MCLG)	AMOUNT DETECTED (90TH%TILE)	SITES ABOVE AL/ TOTAL SITES	VIOLATION	TYPICAL SOURCE
<b>Copper</b> (ppm)	2010	1.3	0.3	0.508	0/30	No	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
<b>Lead</b> (ppb)	2010	15	0.2	1.8	0/30	No	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits

## SECONDARY SUBSTANCES

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	SMCL	PHG (MCLG)	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Aluminum (ppb)	2012	200	NS	101	ND–210	No	Erosion of natural deposits; residual from some surface water treatment processes
Chloride (ppm)	2012	500	NS	28.7	25–31	No	Runoff/leaching from natural deposits; seawater influence
Specific Conductance (micromhos)	2012	1,600	NS	676	566–798	No	Substances that form ions when in water; seawater influence
Sulfate (ppm)	2012	500	NS	53.3	25–76	No	Runoff/leaching from natural deposits; industrial wastes
Total Dissolved Solids (ppm)	2012	1,000	NS	367	320–420	No	Runoff/leaching from natural deposits

<sup>1</sup>Total organic carbon (TOC) has no health effects. However, TOC provides a medium for the formation of disinfection by-products such as TTHMs and HAA5s. The City's TOC reduction requirement varies from 15% to 35% on a running annual average calculated quarterly.

<sup>2</sup>The City currently adds fluoride to the treated water produced by the water treatment plant to achieve an optimum target residual of 0.8 ppm. Some limited areas in the city along Los Osos Valley Road receive a blend of surface water and ground water that may have a lower fluoride residual, from 0.2 ppm to 0.9 ppm.

<sup>3</sup>Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of the effectiveness of our filtration system.

## Definitions

**AL (Regulatory Action Level):** The concentration of a contaminant that, if exceeded, triggers treatment or other requirements that a water system must follow.

**MCL (Maximum Contaminant Level):** The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs (SMCLs) are set to protect the odor, taste and appearance of drinking water.

**MCLG (Maximum Contaminant Level Goal):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. EPA.

**micromhos:** A measure of electrical conductance.

**MRDL (Maximum Residual Disinfectant Level):** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**MRDLG (Maximum Residual Disinfectant Level Goal):**

The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

**NA:** Not applicable

**ND (Not detected):** Indicates that the substance was not found by laboratory analysis.

**NS:** No standard

**NTU (Nephelometric Turbidity Units):** Measurement of the clarity, or turbidity, of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

**pCi/L (picocuries per liter):** A measure of radioactivity.

**PDWS (Primary Drinking Water Standard):** MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

**PHG (Public Health Goal):** The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California EPA.

**ppb (parts per billion):** One part substance per billion parts water (or micrograms per liter).

**ppm (parts per million):** One part substance per million parts water (or milligrams per liter).

**TT (Treatment Technique):** A required process intended to reduce the level of a contaminant in drinking water.